



customer scenario

Texas City Government

Texas Suburb Turns to Virtual Bridges VERDE Reduce Desktop Management Costs

“In our role, we have to be diligent about spending taxpayer money. With VERDE, we’re confident this investment will pay great dividends. We’re not only decreasing costs today, but we’re setting the tone for cost-effective desktop management for the future.”

Solution Components

Virtual Bridges VERDE VDI Gen2

About Virtual Bridges

Virtual Bridges combines online, offline and remote branch VDI solutions to offer anytime, anywhere access to virtual desktops. Featuring the industry’s only “VDI Gen2” solution, Virtual Bridges enables organizations to manage desktops centrally, reducing the costs and challenges associated with provisioning, updating and securing PC environments. Virtual Bridges VERDE is flexible and cost effective, an ideal solution for all organizations, from mid-market to large enterprise to service providers, and from on-premises to hosted and cloud-based deployments.

Visit Virtual Bridges at <http://vbridges.com>. Or call us at 512.343.1100 x320 to speak to a representative.

Business Challenge

As with most city governments, doing more with less is the mandate. For this central Texas city, the team not only needed a solution to reduce costs, but also wanted to improve organization agility and ease the process of upgrading all PCs to Windows 7. Additionally, they wanted to reduce CAPEX spending by extending the life of PCs, repurposing older PCs as thin clients and lessening licensing investments. An added challenge, they recently lost headcount and also have no remote tools to provide support, so all helpdesk requests must be handled in person, which often includes driving to multiple sites.

Solution

The City chose to deploy Virtual Enterprise Remote Desktop Environment (VERDE), a virtualized infrastructure from Virtual Bridges. With VERDE they are reducing both CAPEX and OPEX savings. They have drastically reduced the quantity of PC refreshes and have set the stage to move toward thin clients when their 3-year PC refresh is scheduled or when repurposed PCs come to end of life. Additionally they are now able to upgrade all machines to Windows 7 from the server level and push the upgrade out to end users when they log in. By centralizing the management, they’ve been able to improve user experience and decrease the amount of helpdesk requests.

Benefits

- Reduce CAPEX costs by moving to thin clients, extending the life of PCs and lessening existing licensing investments
- Reduce OPEX by streamlining Windows 7 migration
- Reduce organizational disruption and downtime by centralizing management and improving ease of deployment and support.

